REGISTRATION FORM GI Unit Leadership: (Re)Starting Your Quality Program



| Event Date February 4, 2023 | | | Amerio Gastrointe | can Society for e <mark>stinal Endoscopy</mark> |
|--|------------|-------------|----------------------|--|
| What type of attendance: Virtual In Person | | | | |
| NAME* | | | | |
| TITLE | | | | |
| ACADEMIC DEGREE(S)* | | | | |
| INSTITUTION NAME* | | | | |
| ADDRESS* | | | | |
| CITY | | STATE* | ZIP* | |
| COUNTRY | | | | |
| PHONE* | FAX | | | |
| E-MAIL* | | | | |
| THIS INFORMATION IS MY: Work Home | | ASGE Member | EURP Member | Non-Member |
| | Individual | \$250 | \$200 | \$350 |
| ASGE MEMBER?: Yes No | Group | \$450 | \$400 | \$650 |
| ASGE ID #(if known): | | | | |

*ASGE will verify EURP status of the attendee's unit. If the unit is not currently recognized, ASGE staff will call to confirm appropriate rate.

Four different ways to submit

- 1. Fax: 630.963.8332
- 2. Phone: 630.573.0600
- 3. Email: membership@asge.org

CHICAGO, IL 60680-9055

| | Credit Card: Visa MasterCard AmEx Discove | r I approve my card to be charged: \$ | |
|---------|--|---------------------------------------|--|
| | CARDHOLDER NAME | | |
| | CARD NUMBER | EXPIRATION DATE | |
| | SIGNATURE | | |
| 4. I wa | ant to pay by check | | |
| | I've enclosed a check for \$ | | |
| | made payable to: | | |
| | AMERICAN SOCIETY FOR GASTROINTESTINAL ENDOSCOPY PO BOX 809055 | | |

February 4, 2023

9 am Central I. Welcome

| II. | Creating a | a Healthy | Work | Environment |
|-----|-------------------|-----------|------|-------------|
|-----|-------------------|-----------|------|-------------|

Teamwork, when done wrong, is simply unproductive and unsatisfying. Clinical teams that are patient-, not provider-centered, achieve better patient outcomes and have greater staff satisfaction. During this series of talks, we will discuss being intentional about team-based care from governance to team member attitudes.

| 9:05 am | The Case for Team-Based Care | Gerard Isenberg, MD, MBA, FASGE |
|----------|--|--|
| 9:20 am | The ABCs of Endoscopy Leadership | Nisa Kubiliun, MD |
| 9:35 am | Building and Cultivating Your Team: Recruitment, Retention, and Outsourcing | John Martin, MD FASGE |
| 9:50 am | Personnel Training, Integration, and Addressing th Disruptive Employee | e Debbie Sauls, RN |
| 10:05 am | Case-based Interactive Discussion | |
| 10:45 am | Break | |
| | III. Delivering High-Quality Care There is a throughput from process to outcomes to What we choose to measure along the way says a our commitment to effective, efficient, safe, equitar that deliver on this commitment will thrive and find During this series of talks, we will discuss best pract performance. | lot about us. It is the foundation to fulfilling ble, patient-centered care. Endoscopy units ancially survive. |
| 11:00 am | Dos and Don'ts of Quality Improvement Projects in Endoscopy Units | Debbie Sauls, RN |
| 11:15 am | Empowering the Team through Benchmarking and Quality Metrics | Gerard Isenberg, MD, MBA, FASGE |
| 11:30 am | Case-based Interactive Discussion | |
| | V. Empowering Exceptional Patient Experience and Patient satisfaction and a safety culture are essent benefit your patients and your practice and improv increase market share. During this series of talks, way our commitment to safe, patient-centered ca | tial and committing to them will ve your unit's reputation and ability to we will discuss demonstrating in a durable |
| 12:10 pm | Mastering the Patient-Centered Experience | Nisa Kubiliun, MD |
| 12:25 pm | Creating a Culture of Safety | John Martin, MD, FASGE |
| 12:40 pm | Case-based Interactive Discussion | |
| 1:15 pm | V. Final Remarks and Adjournment | |