## REGISTRATION FORM GI Unit Leadership: (Re)Starting Your Quality Program



Event Date February 4, 2023			Amerio Gastrointe	can Society for e <mark>stinal Endoscopy</mark>
What type of attendance: Virtual In Person				
NAME*				
TITLE				
ACADEMIC DEGREE(S)*				
INSTITUTION NAME*				
ADDRESS*				
CITY		STATE*	ZIP*	
COUNTRY				
PHONE*	FAX			
E-MAIL*				
THIS INFORMATION IS MY: Work Home		ASGE Member	EURP Member	Non-Member
	Individual	\$250	\$200	\$350
ASGE MEMBER?: Yes No	Group	\$450	\$400	\$650
ASGE ID #(if known):				

## \*ASGE will verify EURP status of the attendee's unit. If the unit is not currently recognized, ASGE staff will call to confirm appropriate rate.

## Four different ways to submit

- 1. Fax: 630.963.8332
- 2. Phone: 630.573.0600
- 3. Email: membership@asge.org

CHICAGO, IL 60680-9055

	Credit Card: Visa MasterCard AmEx Discove	r I approve my card to be charged: \$	
	CARDHOLDER NAME		
	CARD NUMBER	EXPIRATION DATE	
	SIGNATURE		
4. I wa	ant to pay by check		
	I've enclosed a check for \$		
	made payable to:		
	AMERICAN SOCIETY FOR GASTROINTESTINAL ENDOSCOPY PO BOX 809055		

## February 4, 2023

9 am Central I. Welcome

II.	<b>Creating</b> a	a Healthy	Work	Environment
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Teamwork, when done wrong, is simply unproductive and unsatisfying. Clinical teams that are patient-, not provider-centered, achieve better patient outcomes and have greater staff satisfaction. During this series of talks, we will discuss being intentional about team-based care from governance to team member attitudes.

9:05 am	The Case for Team-Based Care	Gerard Isenberg, MD, MBA, FASGE
9:20 am	The ABCs of Endoscopy Leadership	Nisa Kubiliun, MD
9:35 am	Building and Cultivating Your Team: Recruitment, Retention, and Outsourcing	John Martin, MD FASGE
9:50 am	Personnel Training, Integration, and Addressing th Disruptive Employee	e Debbie Sauls, RN
10:05 am	Case-based Interactive Discussion	
10:45 am	Break	
	III. Delivering High-Quality Care There is a throughput from process to outcomes to What we choose to measure along the way says a our commitment to effective, efficient, safe, equitar that deliver on this commitment will thrive and find During this series of talks, we will discuss best pract performance.	lot about us. It is the foundation to fulfilling ble, patient-centered care. Endoscopy units ancially survive.
11:00 am	Dos and Don'ts of Quality Improvement Projects in Endoscopy Units	Debbie Sauls, RN
11:15 am	Empowering the Team through Benchmarking and Quality Metrics	Gerard Isenberg, MD, MBA, FASGE
11:30 am	Case-based Interactive Discussion	
	V. Empowering Exceptional Patient Experience and Patient satisfaction and a safety culture are essent benefit your patients and your practice and improv increase market share. During this series of talks, way our commitment to safe, patient-centered ca	tial and committing to them will ve your unit's reputation and ability to we will discuss demonstrating in a durable
12:10 pm	Mastering the Patient-Centered Experience	Nisa Kubiliun, MD
12:25 pm	Creating a Culture of Safety	John Martin, MD, FASGE
12:40 pm	Case-based Interactive Discussion	
1:15 pm	V. Final Remarks and Adjournment	