Putting the Pieces Together

Improving Quality and Safety in Your Endoscopy Unit

MAY 5, 2017
NEW ORLEANS, LA
Early bird registration deadline: March 23

SEPTEMBER 9, 2017
BALTIMORE, MD
Held in conjunction with GI Practice Management 101
Early bird registration deadline: July 27

NOVEMBER 17, 2017
DOWNERS GROVE, IL
Held in conjunction with ASGE’s Practice Management Trifecta
Early bird registration deadline: October 5

Course Directors
Lukejohn Day, MD
V. Raman Muthusamy, MD, FASGE

REGISTER AT WWW.ASGE.ORG
ASGE has developed this course to educate physician and non-physician unit staff on how to translate quality concepts into practice at their endoscopy unit. The content of the course is dynamic, addressing the fundamentals of quality and safe practice as well as emerging trends and evidence. In addition to advancing their knowledge in endoscopy unit quality and safety, participants in this course will be prepared to apply for the ASGE Endoscopy Unit Recognition Program (EURP) or renew their current participation.

Learning Objectives

Upon completion of this educational event, participants will be able to:
- Identify ways to define and measure quality in endoscopy
- Employ techniques to make endoscopy more efficient while maintaining safety
- Utilize methods to improve patient satisfaction in endoscopy, including improved doctor-patient communication
- Recognize and avoid potential sources of infection, such as the various body fluids of patients undergoing gastrointestinal endoscopy and the disinfectants used before, during and after any endoscopic procedure
- Determine measures to improve unit quality, including training and credentialing for new procedures, quality assurance programs, sedation and monitoring, and unit accreditation and re-accreditation

Who Should Attend

- Practicing gastrointestinal endoscopists and surgeons
- Medical directors
- Nurse managers
- Unit managers
- Allied professionals interested in advancing their knowledge in endoscopy unit quality and safety

Units interested in applying to the ASGE Endoscopy Unit Recognition Program or renewing their ASGE Endoscopy Unit Recognition Certificate are encouraged to send both a physician and non-physician manager to the course. Program eligibility criteria require completion of this course by at least one unit representative within one year of the program application for new units and prior to expiration for renewing units.

This course qualifies for ASGE's Recognition of Excellence in GI Practice Management program.

Course Directors

- **Lukejohn Day, MD**
  University of California, San Francisco
  San Francisco, CA

- **V. Raman Muthusamy, MD, FASGE**
  UCLA Medical Center Program
  Los Angeles, CA
## AGENDA

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>6:30 – 7:30 am</td>
<td>Registration</td>
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<tr>
<td>7:30 – 7:40 am</td>
<td>Welcome</td>
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<tr>
<td>7:40 – 8:10 am</td>
<td>What Constitutes a High Quality Endoscopy Unit?</td>
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<tr>
<td>8:10 – 8:30 am</td>
<td>The Quality Colonoscopy: What is It and How to Achieve It?</td>
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<td>8:30 – 8:50 am</td>
<td>Endoscopy and Sedation: Adhering to Quality and Patient Safety</td>
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<td>8:50 – 9:10 am</td>
<td>Benchmarking: How Do I Measure Up?</td>
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<tr>
<td>9:10 – 9:40 am</td>
<td>Round Table Discussion I: Quality Metrics in the ASC and Hospital Endoscopy Unit</td>
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<td>9:40 – 10:10 am</td>
<td>Break and Exhibits</td>
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<tr>
<td>10:10 – 10:40 am</td>
<td>Maximizing Efficiency in Your Endoscopy Unit</td>
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<tr>
<td>10:40 – 11:00 am</td>
<td>Dos and Don’ts of Quality Improvement Projects in Endoscopy Units</td>
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<tr>
<td>11:00 – 11:40 am</td>
<td>How to be Prepared and Successful for Endoscopy Unit Survey Accreditation</td>
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<tr>
<td>11:40 am – 12:00 pm</td>
<td>Round Table Discussion II: Practical Aspects of Quality Improvement</td>
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<tr>
<td>12:00 – 1:15 pm</td>
<td>Networking Lunch Sessions</td>
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<tr>
<td>1:15 – 2:10 pm</td>
<td>Infection Control in Endoscopy: Updates and Challenges</td>
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<tr>
<td>2:10 – 2:30 pm</td>
<td>Infection Control Q&amp;A</td>
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<tr>
<td>2:30 – 3:00 pm</td>
<td>Break and Exhibits</td>
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<tr>
<td>3:00 – 3:20 pm</td>
<td>Defining Roles and Responsibilities in the Endoscopy Unit</td>
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<td>3:20 – 3:40 pm</td>
<td>Endoscopy Unit Workplace Diversity</td>
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<td>3:40 – 4:00 pm</td>
<td>Maintaining and Improving Endoscopy Unit Morale to Maximize Quality, Safety, and Patient Satisfaction</td>
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<tr>
<td>4:00 – 4:30 pm</td>
<td>Roundtable Discussion III: Creating a Quality Culture</td>
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<tr>
<td>4:30 pm</td>
<td>Adjournment</td>
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Subject to change.
HOTEL ACCOMMODATIONS

ASGE courses have a history of selling out. It is recommended that you make your hotel reservations as soon as possible. However, you may want to wait to make your airline reservations until you receive confirmation of registration from ASGE.

MAY 5, 2017
NEW ORLEANS, LA

Hilton New Orleans Riverside
2 Poydras Street
New Orleans, LA 70130
Tel: 504-561-0500

ASGE has arranged a room rate of $223 per night (plus applicable state and local taxes). Rooms should be secured by April 5, 2017 to secure the discounted rate. Please call the hotel directly at 504-561-0500 to make the reservation. Reference “SGNA Course” when making your reservation.

SEPTEMBER 9, 2017
BALTIMORE, MD

Royal Sonesta Harbor Court
550 Light Street
Baltimore, MD 21202
Tel: 410-234-0550 or 800-766-3782

ASGE has arranged a room rate of $189 per night (plus applicable state and local taxes). Rooms should be secured by August 4, 2017 to secure the discounted rate. Please contact the hotel directly to make the reservation. Reference the name of the course when making your reservation when reserving a room.

NOVEMBER 17, 2017
DOWNERS GROVE, IL

Visit www.asge.org/trifecta for details.

CONTINUING MEDICAL EDUCATION

Physicians – The American Society for Gastrointestinal Endoscopy (ASGE) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. ASGE designates this live activity for a maximum of 8.50 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses – This continuing nursing education activity was approved by the Society of Gastroenterology Nurses and Associates, Inc., an accredited approver of nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. 7.5 contact hours were approved.

Practice Administrators – This program is eligible for American College of Medical Practice Executive (ACMPE) Credit Hours. To apply this program toward your ACMPE continuing medical education requirement, please calculate the total number of clock hours you spent in educational sessions and enter your hours online in the MY TRANSCRIPT area of mgma.com.

ASGE CANCELLATION POLICY

Requests for refunds must be sent in writing at least two weeks before the activity to education@asge.org. Refunds will be subject to an administrative fee of $100. Attendee substitutions are permitted with ASGE authorization. ASGE has the right to cancel a program at any time at its discretion.

For more information about this or upcoming ASGE educational courses, please visit www.asge.org, email education@asge.org or call 630.573.0600.

Photography Waiver: ASGE periodically takes photographs and/or video during our educational courses and events, and reproduces them in ASGE educational, news or promotional material, whether in print, electronic or other media, including the ASGE website. By participating in this course, you grant the right to use your name and photograph for such purposes to ASGE. All postings become the property of ASGE.
REGISTRATION FEES
I am registering for:  
- MAY 5, 2017  NEW ORLEANS, LA
- SEPTEMBER 9, 2017  BALTIMORE, MD
- NOVEMBER 17, 2017  DOWNERS GROVE, IL

Early Bird Deadline:  
- MARCH 23
- JULY 27
- OCTOBER 5

<table>
<thead>
<tr>
<th>Physician</th>
<th>Member</th>
<th>On or Before Early Bird Deadline</th>
<th>After Early Bird Deadline</th>
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<tr>
<td></td>
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<tr>
<td>Physician</td>
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EURP Members: Contact ASGE Customer Care at 630.573.0600 for special EURP discounted pricing.

Industry representatives interested in attending this course must contact Sara Estrella, Assistant Manager, Sales and Business Development (phone: 630-570-5618; email: sestrella@asge.org). In compliance with ACCME guidelines, industry representatives may not participate in hands-on training or ask questions during a CME course.

REGISTRATION FORM

Name
Academic Degree(s)
Institution
Address
City  State  Zip
Country  Specialty
E-mail
Phone  Fax
This information is my:  ○ Home  ○ Work  ○ ASGE Member?  ○ Yes  ○ No  Member ID ____________________

NOT A MEMBER? Save even more when you join ASGE prior to registering for the courses. Submit a membership application with your registration form and receive the discounted member rate. Visit asge.org/join for more information.

FOUR EASY WAYS TO REGISTER

1. **Online at www.asge.org** (Recommended)
2. **Phone**: 630-573-0600
3. **Fax**: 630-963-8332
   
   Credit Card:  ○ Visa  ○ MasterCard  ○ Amex  ○ Discover  Total $__________________
   
   Cardholder Name
   
   Card Number  Expiration Date
   
   Signature

4. **Mail**: Send your completed registration form and check for $______________ made payable to:
   
   American Society for Gastrointestinal Endoscopy
   
   PO Box 809055, Chicago, IL 60680-9055

For all registration inquiries, email ASGE Customer Care at info@asge.org or call 630-573-0600.
Putting the Pieces Together
Improving Quality and Safety in Your Endoscopy Unit

“The course helped me apply quality metrics to our GI units, maximize unit efficiency, and better explain national quality benchmarks to our physicians!”

American Society for Gastrointestinal Endoscopy
3300 Woodcreek Drive
Downers Grove, IL 60515

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