

PRACTICAL SOLUTIONS FOR THE GI PRACTICE

Putting the Pieces Together



# Improving Quality and Safety in Your Endoscopy Unit

**SATURDAY**  
**MAY 4, 2019**

ASGE Institute for  
Training and Technology  
Downers Grove, IL

## COURSE DIRECTORS



**V. Raman Muthusamy, MD, FASGE**  
UCLA Medical Center Program  
Los Angeles, CA



**Eun Ji Shin, MD**  
Johns Hopkins University  
Baltimore, MD

### **TWO WAYS TO PARTICIPATE**

Attend in person  
or live-stream from  
anywhere on  
any device

Early Registration  
Discounts End  
APRIL 4, 2019

Learn more: [asge.org](http://asge.org)

# Improving Quality and Safety in Your Endoscopy Unit

## COURSE DESCRIPTION

This highly popular course was developed by ASGE to educate physicians and non-physician staff of endoscopy units on how to translate quality and safety concepts into everyday practice. Through a mixture of didactic lecture and interactive sessions taught by leading experts in the field, participants of the course will advance their knowledge of endoscopy unit quality and safety, as well as discuss emerging trends and evidence. They will also be prepared to apply for the ASGE Endoscopy Unit Recognition Program or be able to renew their current participation.

## WHAT YOU WILL LEARN

Upon completion of this educational activity, participants will be able to:

- Identify ways to define and measure quality in endoscopy
- Describe techniques to make endoscopy more efficient while maintaining safety
- Describe methods to improve patient satisfaction in endoscopy, including improved doctor-patient communication
- Recognize the potential sources of infection from contact with various body fluids, their transmissibility during gastrointestinal endoscopy, and their susceptibility to potential disinfectants
- Specify measures for improving unit quality, including training and credentialing for new procedures, quality assurance programs, sedation and monitoring, and unit accreditation and re-accreditation

## WHO SHOULD ATTEND

Practicing gastrointestinal endoscopists and surgeons, medical directors, nurse managers, unit managers and allied professionals interested in advancing their knowledge in endoscopy unit quality and safety.



Units interested in applying for the ASGE Endoscopy Unit Recognition Program (EURP) or renewing their ASGE EURP Certificate are encouraged to send both a physician and a non-physician manager to the course. Program eligibility criteria require completion of this course by at least one unit representative in-person within one year prior to program application for newly applying units and in-person or via live-stream within one year prior to recognition expiration for renewing units.

# ENDOSCOPY UNIT LEADERSHIP

## AGENDA

SATURDAY, MAY 4, 2019

6:30 – 7:30 am	<b>REGISTRATION, CONTINENTAL BREAKFAST &amp; EXHIBITS</b>
7:30 – 7:40 am	Course Directors' Welcome & Introductions
7:40 – 8:10 am	What Constitutes a High-Quality Endoscopy Unit?
8:10 – 8:40 am	Quality Indicators for Colonoscopy
8:40 – 9:10 am	Advanced Endoscopy and Upper GI Bleeding Quality Indicators
9:10 – 9:40 am	Round Table Discussion I: Challenges to Establishing and Maintaining a High-Quality Endoscopy Unit Part I
9:40 – 10:00 am	<b>BREAK &amp; EXHIBITS</b>
10:00 – 10:30 am	Improving Bowel Preparation in Your Endoscopy Unit
10:30 – 11:00 am	Endoscopy and Sedation: Adhering to Quality and Patient Safety
11:00 – 11:30 am	Improving Efficiency in the Endoscopy Unit
11:30 – 11:45 am	Round Table Discussion II: Challenges to Establishing and Maintaining a High-Quality Endoscopy Unit Part II
11:45 am – 1:00 pm	<b>NETWORKING BUFFET LUNCH</b>
1:00 – 1:20 pm	Infection Control in Endoscopy: Updates and Challenges
1:20 – 1:40 pm	Infection Control in Endoscopy: Nuts and Bolts
1:40 – 2:20 pm	Infection Control Q&A
2:20 – 2:30 pm	<b>BREAK &amp; EXHIBITS</b>
2:30 – 2:50 pm	How to be Prepared and Successful for Endoscopy Unit Survey Accreditation
2:50 – 3:10 pm	Enhancing the Employee Experience, Maintaining Staff Morale and Managing a Disruptive Staff Member
3:10 – 3:30 pm	Improving the Patient Experience
3:30 – 3:50 pm	Round Table Discussion III: Creating a Quality Culture
3:50 – 4:00 pm	Closing Remarks and Course Adjournment

# Improving Quality and Safety in Your Endoscopy Unit

## ESSENTIALS

### HOTEL ACCOMMODATIONS

It is recommended that you make your hotel reservations as soon as possible. However, you may want to wait to make your airline reservations until you have received confirmation of registration from ASGE.

**Chicago Marriott Suites Downers Grove**  
1500 Opus Place, Downers Grove, IL 60515  
Marriott Reservations at 1-800-228-9290 or 630-852-1500

ASGE has arranged a room block for this course at \$99 per night plus applicable tax. This discount is valid only if the reservation is made before April 15, 2019. Please contact the hotel directly to make hotel reservations. Please mention the name of the ASGE course when making your reservation.

A free shuttle will be provided between the hotel and the ASGE Institute for Training and Technology.

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### CONTINUING MEDICAL EDUCATION

The American Society for Gastrointestinal Endoscopy (ASGE) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

ASGE designates this live activity for a maximum of 7.0 *AMA PRA Category 1 Credits*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

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### ASGE CANCELLATION POLICY

Request for refunds must be received in writing, no later than three weeks prior to the course. Refunds are subject to an administrative fee of \$100. Attendee substitutions are permitted with ASGE authorization. ASGE has the right to cancel a program at any time at its discretion.

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Industry representatives interested in attending this course must contact Vanita Jordan Moore, Senior Manager, Sales and Business Development (Ph: (630) 570-5625; Email: [vmoore@asge.org](mailto:vmoore@asge.org)) or Linda Kay Tyler, Senior Director, Sales and Business Development (Ph: (630) 570-5601; Email: [ltyler@asge.org](mailto:ltyler@asge.org)). In compliance with ACCME guidelines, industry representatives may not participate in hands-on training or ask questions during a CME course.

**For more information about this or upcoming ASGE educational courses, please visit [www.asge.org](http://www.asge.org), email [education@asge.org](mailto:education@asge.org) or call 630-573-0600.**



Educational programming through the ASGE Institute for Training and Technology is supported, in part, by the ASGE Foundation. Live-streaming is supported by the ASGE Foundation Beyond our Walls Campaign. To donate visit [www.asge.org](http://www.asge.org).

*Photographer Waiver: ASGE periodically takes photographs and/or video during our events, and reproduces them in ASGE education, news or promotional material, whether in print, electronic or other media. By participating in this course, you grant the right to use your name and photograph for such purposes to ASGE. All postings become property of ASGE.*



**TWO WAYS TO PARTICIPATE**  
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# REGISTRATION

REGISTRATION FEES	ON OR BEFORE April 4, 2019	AFTER April 4, 2019
ASGE Physician Member	<input type="checkbox"/> \$450	<input type="checkbox"/> \$550
Physician Non-Member	<input type="checkbox"/> \$550	<input type="checkbox"/> \$650
ASGE Trainee/Nurse Member	<input type="checkbox"/> \$450	<input type="checkbox"/> \$550
Non-Member Trainee/Nurse	<input type="checkbox"/> \$550	<input type="checkbox"/> \$650

## NOT AN ASGE MEMBER?

Save even more when you join ASGE prior to registering for the course. **Visit [www.asge.org/join](http://www.asge.org/join) to join today!**

**EURP Honorees:** Contact ASGE Customer Care at 630-573-0600 for special discounted pricing.

Name \_\_\_\_\_ Date \_\_\_\_\_

Academic Degree(s) \_\_\_\_\_ Title \_\_\_\_\_

Institution \_\_\_\_\_ NPI# \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Country \_\_\_\_\_ Specialty \_\_\_\_\_

E-mail \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

This information is my:  Home  Work ASGE Member?  Yes  No Member ID \_\_\_\_\_

How will you be participating?  In-person  Live-stream

## FOUR EASY WAYS TO REGISTER

- 1. Online at [www.asge.org](http://www.asge.org)** (Recommended)
- 2. Phone:** 630-573-0600
- 3. Fax:** 630-963-8332

Credit Card:  Visa  MasterCard  AmEx  Discover

Cardholder Name \_\_\_\_\_

Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Signature \_\_\_\_\_

- 4. Mail:** Send your completed registration form and check for \$ \_\_\_\_\_ made payable to:  
American Society for Gastrointestinal Endoscopy  
PO Box 809055, Chicago, IL 60680-9055

For all registration inquiries, email ASGE Customer Care at [info@asge.org](mailto:info@asge.org) or call 630-573-0600.