

THE PRACTICE MANAGEMENT CONFERENCE

NO LIMITS TO ACHIEVING PROSPERITY IN GI PRACTICE

AUSTIN.TEXAS AUGUST 10-12, 2018 FAIRMONT AUSTIN

COURSE DIRECTORS

Costas H. Kefalas, MD, MMM, FASGE Akron Digestive Disease Consultants, Inc. Akron, OH

Colleen M. Schmitt, MD, MHS, FASGE Galen Medical Group Chattanooga, TN

Joseph J. Vicari, MD, MBA, FASGE Rockford Gastroenterology Associates Rockford, IL

Early Registration Discounts End June 28, 2018

asge.org/GO3









JOIN YOUR COLLEAGUES FOR GI OUTLOOK 2018

No matter your practice size. No matter your arrangement. No matter your setting. There are no limits to achieving prosperity in your practice.

Despite the record changes in this increasingly complex healthcare system, GI practices are finding ways to not only survive but also prosper in this new healthcare environment. Regulatory, operational, and financial challenges are requiring physician leaders to take a closer look at the business side of their practice and to harness their entrepreneurial spirit in re-visioning the GI practice of the future.

Through pre-conference workshops, practice case studies, breakouts, and interactive discussions, GO 2018 will offer practical solutions in GI practice operations and skill-building opportunities tailored to your practice size, arrangement, and GI team role.



WHO SHOULD ATTEND

GI Outlook is designed for all individuals involved in or who are seeking a future in GI practice business leadership, including healthcare executives, physicians, nurse managers, and practice administrators.

WHAT YOU WILL LEARN

Upon completion of this educational activity, participants will be able to:

- Build high-functioning GI teams and nurture future physician leaders
- Demonstrate value to payers by using data to differentiate your practice from the competition by having lower costs, increased efficiencies and better healthcare outcomes
- Utilize technology to drive innovation in operational efficiency
- Apply new techniques in patient engagement
- Understand how health care and payment reform will affect your practice
- Manage physician burn-out and team transitions in the modern healthcare system
- Explore opportunities to increase the profitability of your practice through new practice models, payment models, and service lines

HEAR FROM RENOWNED EXPERTS AND THOUGHT LEADERS

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Joseph J. Vicari, MD, MBA, FASGE Rockford Gastroenterology Associates Rockford, IL



INVITED KEYNOTE SPEAKERS

Thomas M. Deas Jr., MD, MMM, FASGE Director, Physician Development North Texas Specialty Physicians Fort Worth, TX David S. Nilasena, MD, MSPH, MS Chief Medical Officer, Region VI Centers for Medicare & Medicaid Services Dallas, TX Daniel O'Connell, PhD Training, Coaching and Consultation Seattle, WA

FACULTY

Camille Bonta, MHS Summit Health Care Consulting Washington, DC

Brett B. Bernstein, MD, FASGE Phillips Ambulatory Care Center New York, NY

Frank J. Chapman, MBA Chief Operating Officer Ohio Gastroenterology Columbus, OH

Raymond K. Cross, MD, MS University of Maryland School of Medicine Baltimore, MD

Steven A. Edmundowicz, MD, FASGE University of Colorado Denver Aurora, CO

Glenn M. Eisen, MD, MPH, FASGE Oregon Clinic PC Portland, OR

Alejandro Fernandez, MBA, CMPE Gastro Health, PL Miami, FL Darrell M. Gray II, MD Ohio University Wexner Medical Center Columbus, OH

Bruce L. Hennessy, MD, FASGE Ohio Gastroenterology Group, Inc. Columbus, OH

Reed B. Hogan II, MD GI Associates & Endoscopy Center Jackson, MS

Ron Howrigon President Fulcrum Strategies Raleigh, NC

Caroll D. Koscheski, MD Gastroenterology Associates, P.A. Hickory, NC

Lawrence R. Kosinski, MD, MBA Illinois Gastrointestinal Group Elgin, IL

James S. Leavitt, MD Gastro Health PL Miami, FL

Glenn D. Littenberg, MD, MACP, FASGE InSite Digestive Health Care Pasadena, CA Klaus Mergener, MD, PhD, MBA, FASGE Digestive Health Associates Tacoma, WA

Richard E. Moses, DO, JD Philadelphia Gastroenterology Consultants, Ltd. Philadelphia, PA

Walter G. Park, MD Stanford University Medical Center Stanford, CA

David H. Robbins, MD, FASGE Lenox Hill Hospital, Center for Advanced Endoscopy New York, NY

Laura W. Synnott, MHSA Associate Teaching Professor Health Care Policy and Management Carnegie Mellon University Pittsburgh, PA

Karen L. Woods, MD, FASGE Houston Methodist Gastroenterology Underwood Center for Digestive Disorders Houston, TX

PRE-CONFERENCE WORKSHOPS

FRIDAY. AUGUST 10 • 7:00 - 11:30 AM

7:00–8:00 am Breakfast & Registration

8:00-11:30 am WORKSHOP 1

Principles in the Business of GI Practice

Presenter: Ron Howrigon

In today's environment, the prosperity of a medical practice is no longer solely dependent on high-quality patient care. Today, leaders on the business side of medical practices must acquire new tools for their business toolbox to be successful and sustain the competitive advantage. You will gain the tools needed to translate complex business principles into the day-to-day operations. Topics covered include:

- Health Care is a Business
- Mastering Revenue Cycle Management
- Understanding Financial Statements
- Negotiation Tips for the Stars
- Practice Dashboards: Analyzing Data

Learning Objectives

- Implement complex business tools in a real-world environment
- Improve ability to conduct successful payer contract negotiations
- Use financial reports to evaluate the performance of your practice
- Use dashboards to monitor the position of your practice

8:00 – 11:30 am WORKSHOP 2

Strategic Planning for GI Practice Leaders Presenter: Laura W. Synnott, MHSA

This workshop will help you gain the skills needed to strategically position your practice to have a competitive advantage. You will learn the essentials of strategic planning for leaders in GI and its benefits for the organization and team. Topics covered include:

- Strategic Planning in a Dynamic Healthcare Environment
- Strategic Plan Implementation
- Communication and Your Team of the Future
- Change Management: Leading the Way

Learning Objectives

- Understand how strategy will help your practice to prosper in this dynamic healthcare environment
- Explain components of the strategic planning process
- Identify the various analysis tools used in strategic planning
- Examine strategies to help you quickly move from development to implementation
- Improve ability to get team buy-in regarding potential changes in strategic direction



GENERAL CONFERENCE DAY 1

FRIDAY. AUGUST 10 • 1:00-6:30 PM

1:00–1:05 pm Welcome and Announcements

Course Directors

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1:05-1:25 pm	Leading from your Strengths Karen L. Woods, MD, FASGE
1:25–1:45 pm	The Leadership Team: A Path to Success Steven A. Edmundowicz, MD, FASGE
1:45-2:05 pm	Developing Your Leadership Potential Colleen M. Schmitt, MD, MHS, FASGE
2:05-2:30 pm	Developing the Future Leaders in Your Practice Glenn M. Eisen, MD, MPH, FASGE
2:30-2:50 pm	Administrative Roles for GI Physicians Costas H. Kefalas, MD, MMM, FASGE
2:50-3:10 pm	Succession Planning—Use It or Lose Joseph J. Vicari, MD, MBA, FASGE
3:10-3:30 pm	Panel Discussion: The Power of Leadership
3:30-4:00 pm	Break and Exhibits
4:00–5:00 pm	KEYNOTE How to Redefine Success During a Time of Extreme Change in Health Care Delivery Thomas M. Deas Jr., MD, MMM, FASGE
5:00-6:30 pm	Networking Reception and Exhibits

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GENERAL CONFERENCE DAY 2

SATURDAY, AUGUST 11 • 7:00 AM - 5:30 PM

7:00-8:00 am	Continental Breakfast and Exhibits
8:00-8:05 am	Announcements Course Directors
NAVIGATING THE C	QUALITY PAYMENT PROGRAM
8:05-8:30 am	Advanced APMs for Specialty Providers: Where Do We Stand? Camille Bonta, MHS
8:30–9:00 am	MIPS: What's in It for My Patients and Practice Walter G. Park, MD
9:00–9:20 am	The Cost Category—Episode Evolution Caroll D. Kocheski, MD
9:20-10:00 am	KEYNOTE CMS Quality Payment Program: What We Have Learned Kate Goodrich, MD, MHS
10:00 – 10:20 am	Panel Discussion: Navigating the Quality Payment Program
10:20 – 10:45 am	Break and Exhibits
EVOLVING PAYMEN	IT MODELS
10:45–11:05 am	What's on the Horizon—The 2018 Bundled Payment Bruce L. Hennessy, MD, FASGE
11:05–11:25 am	Risk Adjustment and the Impact on Payment Specialists Caroll D. Kocheski, MD
11:25–11:45 am	Opportunities in Care Coordination, Transition of Care and Chronic Care Management Glenn D. Littenberg, MD, MACP, FASGE
11:45 am – Noon	Panel Discussion: Evolving Payment Models
Noon-1:00 pm	Lunch with Exhibitors
ESSENTIALS FOR A	HIGH PERFORMING GI PRACTICE
1:00–1:20 pm	Navigation, Access and Satisfaction: Tools and Metrics to Maximizing Patient Experience David H. Robbins, MD, FASGE



1:20–1:40 pm	Practice Forward: Advance Practice Providers Frank J. Chapman, MBA
1:40-2:00 pm	Decreasing Variability in Care—Carrots, Sticks and Other Ways to Align Your Practice Brett B. Bernstein, MD, FASGE
2:00-2:20 pm	Contract Negotiation Alejandro Fernandez, MBA, CMPE
2:20-2:40 pm	Using Analytics to Increase Practice Efficiency Frank J. Chapman, MBA
2:40-3:00 pm	Panel Discussion: Essentials for a High Performing GI Practice
3:00-3:30 pm	Break and Exhibits

Breakout 1: Increasing Practice Innovation Through Technology

3:30-3:55 pm	Telemedicine—Onward, Outward
	Raymond K. Cross, MD, MS

3:55–4:15 pm Patient Portals

4:15–4:30 pm Questions and Answers

Breakout 2: Boost Practice Revenue Through Service Lines

3:30–3:55 pm Ancillary Services from A to Z
Reed B. Hogan II, MD

3:55–4:15 pm Centers of Excellence in IBD Lawrence R. Kosinski, MD, MBA

4:15–4:30 pm Questions and Answers

Breakout 3: GIQuIC Users Workshop

3:30–3:55 pm	Getting the Most Out of Glouic Data Glenn M. Eisen, MD, MPH, FASGE
3:55-4:15 pm	Case Studies: Using GIQuIC to Become the Go-to Community Practice
	Brett B. Bernstein, MD, FASGE
	Colleen M. Schmitt, MD. MHS, FASGE

4:15–4:30 pm Questions and Answers

4:40–5:30 pm

KEYNOTE

Lighting the Flame on Physician

Burn-Out

Daniel O'Connell, PhD

5:30 pm Adjourn

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GENERAL CONFERENCE DAY 3

SUNDAY. AUGUST 12 • 7:30 AM-NOON

7:30-8:00 am	Continental Breakfast
8:00-8:05 am	Announcements Course Directors

SOLIDIFYING YOUR PATIENT BASE THROUGH MARKETING BEST PRACTICES

8:05-8:25 am	Reaching New Patients and Markets Reed B. Hogan II, MD
8:25-8:45 am	Using and Managing Technology in Practice— Dos and Don'ts Richard E. Moses, DO, JD
8:45–9:05 am	Owning Your Social Media to Enhance Your Practice Darrell M. Gray II, MD
9:05–9:20 am	Panel Discussion: Solidifying Your Patient Base Through Marketing Best Practices
9:20-9:40 am	Break

THE GIFT OF INDEPENDENCE

9:40–10:20 am	Marry or Merge? Glenn D. Littenberg, MD, MACP, FASGE James S. Leavitt, MD
10:20–10:40 am	Locums as a Part-Time Option or Going Part-Time Thomas M. Deas Jr., MD, MMM, FASGE
10:40 – 11:20 am	Get with It—Employment vs. Independence Klaus Mergener, MD, PhD, MBA, FASGE Karen L. Woods, MD, FASGE
11:20–11:40 am	Panel Discussion: The Gift of Independence
11:40 am – Noon	Final Words from the Course Directors
Noon	Adjourn

EXHIBIT MARKETPLACE HOURS

FRIDAY, AUGUST 10

3:30-4:00 pm Break and Exhibits

5:00-6:30 pm Networking Reception and Exhibits

SATURDAY, AUGUST 11

7:00-8:00 am Continental Breakfast and Exhibits

10:20–10:45 am Break and Exhibits
Noon–1:00 pm Lunch with Exhibitors
3:00–3:30 pm Break and Exhibits

Visit the
Exhibit Marketplace
and learn about
the latest products
and services for
GI Clinicians
and Practices



WELCOME TO AUSTIN, TEXAS!

As each day of the conference winds down, you'll have the opportunity to soak up the vibrant, eclectic and artsy

atmosphere of Austin. Home to more than 200 restaurants in the downtown area and a vibrant music scene, there is no shortage of entertainment options.



HOTEL INFORMATION

Fairmont Austin 101 Red River Street Austin, TX 78701

Opening early 2018, the Fairmont Austin will feature 37 floors with 1,048 guest rooms and suites. You'll be captivated by picturesque vistas of Lady Bird Lake, a dramatic cityscape and the State Capitol.

HOTEL RESERVATIONS

ASGE has arranged a room block for this conference at \$199 Single/Double occupancy per night plus applicable taxes and fees. *This discount is only valid if the reservation is made before July 6, 2018.*

To receive the conference room pricing, please contact the Fairmont Austin Reservation Department directly to make reservations by calling 888.240.7773 (toll free) and reference "ASGE GO—GI OUTLOOK Conference."

It is recommended that you make your hotel reservations as soon as possible. However, you may want to wait to make your airline reservations until you receive confirmation of registration from ASGE.

GETTING TO AUSTIN

Just 7.5 miles from downtown, Austin-Bergstrom International Airport offers direct flights to and from dozens of cities in North America. Bonus: Passengers can catch live performances daily at stages located around the airport!



CONTINUING MEDICAL EDUCATION

Physicians — The American Society for Gastrointestinal Endoscopy (ASGE) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. ASGE designates this live activity for a maximum of 17.5 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Pre-Conference Workshops: 3.5 AMA PRA Category 1 Credits[™] each

GO 2018 Conference: 14 AMA PRA Category 1 Credits[™]

Pre-Conference Workshop and GO 2018 Conference: 17.5 AMA PRA Category 1 Credits™

Nurses will receive a certificate of participation specifying hours of education accredited for AMA PRA Category 1 Credits™. This certificate can be used toward nursing requirements.

Practice Managers and other healthcare professionals will receive a certificate of participation specifying hours of accredited for AMA PRA Category 1 Credits™.

CANCELLATION AND CHANGE POLICY

Cancellations and requests for refunds must be received in writing no later than Friday, July 20, 2018 to info@asge.org. Refunds requested before this date will be subject to an administrative fee of \$100. Refunds will not be issued after July 20, 2018. Attendee substitutions are permitted with ASGE authorization. ASGE has the right to cancel a program at any time at its discretion.

INDUSTRY REPRESENTATIVES

Industry representatives interested in attending this course must contact Vanita Jordan-Moore, Senior Manager, Sales and Business Development (Tel: 630.570.5625; email: vmoore@asge.org) or Linda kay Tyler, Senior Director, Sales and Business Development (Tel: 630.570.5601; email: ltyler@asge.org). In compliance with ACCME guidelines, industry representatives may not ask questions during a CME course.

SUPPORT THE ASGE FOUNDATION

ASGE educational programming is supported, in part, by the ASGE Foundation. To donate, visit www.asge.org/foundation.



GI OUTLOOK 2018 REGISTRATION FORM

COURSE RATES

Early Registration Deadline: June 28, 2018	Pre-Conference Workshop Rates	GO Conference Rates	Combined Pre-Conference & GO Conference
Physician Member	\$ 395	□ \$850	□ \$1,195
Course fee if registered after June 28	\$495	\$950	\$1,395
Physician Non-Member	□ \$595	\$995	□ \$1,490
Course fee if registered after June 28	□ \$695	□ \$1,095	□ \$1,690
Nurse/Practice Manager Member	□ \$295	□ \$695	□ \$890
Course fee if registered after June 28	\$395	\$795	□ \$1,090
Nurse/Practice Manager Non-Membe	er 🚨 \$395	□ \$795	□ \$1,090
Course fee if registered after June 28	\$495	■ \$895	□ \$1,290
Select Your Pre-Conference Course (Additional fee-choose one)		n the Business of anning for GI Pr	

TEAM DISCOUNT

Register as a team of three or more and take an extra \$100 off each registration!* Call ASGE Customer Care at 630.573.0600 to register at discounted team pricing.

* \$100 discount applies to conference registrations only. Pre-conference workshops are not eligible for team discount. Teams must register at the same time and be employed by same group.

FOUR EASY WAYS TO REGISTER

Online asge.org/GO3 Phone 630.573.0600

Fax Complete this registration form and fax to 630.963.8332

Mail Complete this registration form and mail to address below

Name	Academic (Degree/Credentials				
Title	Institution/	Affiliation	NPI :	#		
Address	City, State, Zip			Country		
Specialty						
Email	Phone		Fax			
Credit Card Please charge my credi	t card: 🗖 Vis	a 🗖 Mastercard	☐ Amex 〔	□ Discover		
Credit card #		Exp. Date (MM/YY)				
Name as it appears on credit card		Signature				
Check I've enclosed a check for \$ made payable to: American Society for Gastrointestinal Endoscopy, P.O. Box 809055, Chicago, IL 60680-9055						

For all registration inquiries, email ASGE Customer Care at info@asge.org or call 630.573.0600.

Best ′alue!

GO GI OUTLOOK 2018

THE PRACTICE MANAGEMENT CONFERENCE

JOIN YOUR COLLEAGUES!

- Network with GI practice leaders
- Attend pre-conference workshops
- Participate in small-group breakout sessions
- Learn practical solutions relevant to your practice size and setting

Early Registration Discounts End June 28, 2018 asge.org/GO3

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